

COVID-19 SAFETY PROTOCOLS

- The day before your appointment you will be pre screened for COVID-19 by either a phone call or a digital questionnaire. The questionnaire must be completed prior to your appointment.
- On the day of your appointment you may receive a text from us. Please make a note of our texting phone number: 289 804-6859.
- Please arrive 5 to 10 minutes before your scheduled appointment time. Call or text us to let us know that you have arrived. We will verbally confirm the same screening questions.
- You will be asked to wait in your car until we text or call you in to the office.
- We ask that you keep your personal belongings in the car.
- In order to practise social distancing, we ask that you come into the office alone and those persons accompanying you remain in the car.
- You will need to enter the office wearing a mask. If you do not have one, one will be provided.
- Your temperature will be taken. Anyone with a fever or other symptoms will be asked to contact their health care provider and to reschedule their appointment to keep everyone safe.
- You will be asked to use the hand sanitizer and then be escorted directly to your treatment room. There will be no waiting in the reception room.
- Once seated, you will be asked to rinse to reduce the concentration of microorganisms in the mouth.
- We are encouraging washroom use to be limited to home, if possible.
- To expedite your exit, we will try to schedule your next appointment while you are being treated –if it is not suitable, we ask that you phone or email to change it
- We are encouraging contactless payment with credit or debit cards –if you would like for us to keep a credit card on file, please let us know